



Docket No.
01-172

Declaration and Power of Attorney For Patent Application

English Language Declaration

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled
METHOD AND APPARATUS FOR INTERNET CUSTOMER RETENTION

the specification of which

(check one)

☐ is attached hereto.

☒ was filed on March 13, 2001 as United States Application No. or PCT International Application Number 09/804,728 and was amended on _____

(if applicable)

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in Title 37, Code of Federal Regulations, Section 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, Section 119(a)-(d) or Section 365(b) of any foreign application(s) for patent or inventor's certificate, or Section 365(a) of any PCT International application which designated at least one country other than the United States, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate or PCT International application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application(s)

Priority Not Claimed

(Number)

(Country)

(Day/Month/Year Filed)

☐

(Number)

(Country)

(Day/Month/Year Filed)

☐

(Number)

(Country)

(Day/Month/Year Filed)

☐

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. *(list name and registration number)*

| | |
|-------------------------|-----------------|
| Thomas C. Wettach | Reg. No. 24,455 |
| Christine L. Wettach | Reg. No. 41,373 |
| Gerald J. Iwanejko, Jr. | Reg. No. 38,501 |
| Frederick L. Tolhurst | Reg. No. 28,123 |

Send Correspondence to: **Cohen & Grigsby, P.C.**
11 Stanwix Street, 15th Floor
Pittsburgh, Pennsylvania 15222

Direct Telephone Calls to: *(name and telephone number)*
Gerald J. Iwanejko, Jr. (412) 297-4900

| | | |
|-----------------------------------------------------------------|--------------------------|----------------|
| Full name of sole or first inventor Kannan Srinivasan | <i>Kannan Srinivasan</i> | 6/26/01 |
| Sole or first inventor's signature | | Date |
| Residence Gibsonia, Pennsylvania | | |
| Citizenship Indian | | |
| Post Office Address 1056 Old Orchard Drive | | |
| Gibsonia, Pennsylvania 15044 | | |

| | | |
|------------------------------------------------------------------|--|----------------|
| Full name of second inventor, if any Michael I. Shamos | | |
| Second inventor's signature <i>Michael I. Shamos</i> | | 6/26/01 |
| Residence Pittsburgh, Pennsylvania | | |
| Citizenship USA | | |
| Post Office Address 605 Devonshire Street | | |
| Pittsburgh, Pennsylvania 15213 | | |